

Business Services 2021

SOLIDARITY IT Friendly Fuss-Free IT Introduction



Hello there!

Solidarity IT delivers professional IT support for individuals and small businesses.

Our ongoing support and maintenance will ensure systems are working optimally so you can focus on what's important to your business.

We provide at-need help to resolve any issues with minimal inconvenience to clients and we also offer IT training and system upgrades.

andrew R. Cooper

Andy Cooper, Technical Director andy@solidarityit.com





www.solidarityit.com

help@solidarityit.com

SOLIDARITY IT

Friendly Fuss-Free IT

Cover-IT: All your ICT

- Daily Safety Checks
- 🛡 Enterprise Level Antivirus
- 🖸 Backup Important Files
- Patch and Update Management
- 🖁 With Monthly IT Support



Prevention is better than crisis

Our most comprehensive package, combining our automated protection with pre-paid remote support hours to handle all possibilities.

No IT department? Clever businesses use **Cover-IT!**

www.solidarityit.com/cover-it

help@solidarityit.com

SOLIDARITY IT

Friendly Fuss-Free IT

Protect-IT and Manage-IT

Protect-IT: Keep Your Computer Safe

- 🗟 Daily Safety Checks
- 🛡 Enterprise Level Antivirus
- 🕤 Backup Important Files
- Patch and Update Management

Automated protection to spot and resolve problems as early as possible.

Manage-IT: Computer Remote Support

- 🚦 Support as Needed
- 📮 Training
- 🗯 One-off Maintenance
- 🔧 Repairs

Regular support customised to fit the needs of your business.

www.solidarityit.com/protect-it www.solidarityit.com/manage-it

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Additional Services



What else do we do? Project work

Included in Manage-IT Or bought individually

Computer Management

Fix-IT

Computer repairs

Service-IT

Maintenance and tune-ups

Explain-IT Training based on your needs

Build-IT New computers

Improve-IT Upgrade projects



Data Management

Retire-IT Hard drives wiped

Recover-IT

Recovery of lost or deleted data

Transfer-IT

Transfer of mailboxes or data

Enter-IT Bulk data entry

Organise-IT Data reorganised



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SOLIDARITY IT Friendly Fuss-Free IT About US



We provide support and advice to those for whom the complexities of IT are a tedious distraction from achieving their business's goals.

Looking for assistance with your IT?

Our team would love to help – meet them <u>here</u> or contact us by telephone or email.

Cover-IT Testimonial: Design Create Play Ltd.

"We are a new client of Solidarity IT, but already I'm very impressed with the service Andy is providing. I could say that the transition was seamless, but in fact it was a lot better than that. Andy has diligently ironed out wrinkles present for a long time and enhanced our IT set up.

Solidarity IT are up to date with the latest Windows, Cloud and server technologies. I've found his pricing structures very reasonable indeed, and don't hesitate to recommend Andy Cooper and Solidarity IT as an essential IT partner for any small business."

- Martin K, Managing Director

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