



## Q1 2025 Price list

### PROTECT-IT (Monthly recurring subscription prices)

#### Economy

Per Client

Protect-IT Economy Base cost (No Technician time included) ..... £22.17

#### Standard

Per Client

Protect-IT Standard Base Cost..... £127.77

Protect-IT Standard Base Cost: Split to use BBX..... BBX£80 per month + £72.77

Protect-IT Std. Base Cost: Pre-Payment Support Hour used.....One Pre-Payment hour + £72.77

#### Protect-IT Pro: Includes 10 Pre-Paid Support Hours

Per Client

Protect-IT Base Cost ..... £227.77

Protect-IT Base Cost: Split to use BBX ..... BBX£155 per month + £72.77

#### Protect-IT Modules

Select per workstation

Protect-IT node (Windows) ..... £4.50

Protect-IT node (macOS) ..... £4.50

Protect-IT server node (Windows or Linux) ..... £15.00

COVE Backup: Documents..... Free

COVE Backup: Comprehensive..... £15.00

COVE Backup: Server..... £25.00

Backup coverage (Fee for Backing Up 100GB-200GB)..... £7.50

Web Protection module ..... £2.20

SentinelOne End-Point Protection and Response ..... £6.00

#### MANAGE-IT

##### Per user, monthly commitment/renewal, Billed monthly

Microsoft 365 Business Standard ..... £14.83

Microsoft 365 Business Standard + COVE Backup: M365 ..... £17.83

Exchange Online (Plan 1) (Enterprise) ..... £4.75

Exchange Online (Plan 1) (Enterprise) + COVE Backup: M365 ..... £7.75

##### Per user, annual commitment/renewal, Billed monthly

Microsoft 365 Business Standard ..... £12.36

Microsoft 365 Business Standard + COVE Backup: M365 ..... £15.40

Exchange Online (Plan 1) (Enterprise) ..... £3.96

Exchange Online (Plan 1) (Enterprise) + COVE Backup: M365 ..... £7.75

##### Per user, annual commitment/renewal, Billed annually

Microsoft 365 Business Standard ..... £142.44

Microsoft 365 Business Standard + COVE Backup: M365 ..... £178.44



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### Computer Management

#### One-off charge (if subscription not via us)

|  |              |
|--|--------------|
| Office 365 reinstall .....                       | BBX£30 / £30 |
| Transfer-IT: Mailbox transfer (per mailbox)..... | BBX£80 / £80 |

### Remote Support (per hour)

|   |              |
|---|--------------|
| Pay-as-you-go .....                         | BBX£80 / £80 |
| Pre-Payment hours: Buying 1-9 hours .....   | BBX£75 / £75 |
| Pre-Payment hours: Buying 10-19 hours ..... | BBX£70 / £70 |
| Pre-Payment hours: Buying 20+.....          | BBX£65 / £65 |

### FIX-IT

|                     |              |
|---------------------|--------------|
| Pay-as-you-go ..... | BBX£80 / £80 |
|---------------------|--------------|

### SERVICE-IT

|                                      |              |
|--------------------------------------|--------------|
| Per Desktop or Laptop Tuned-up ..... | BBX£80 / £80 |
|--------------------------------------|--------------|

### IMPROVE-IT

|   |                                |
|---|--------------------------------|
| Installation and Configuration.....   | BBX£80 / £80                   |
| Installation of Windows and setting up a user account.....                    | BBX£70 / £70                   |
| Windows Home to Pro 11 Upgrade (Just license).....                            | £40                            |
| Windows Home to Pro 11 Upgrade (Install to computers without Protect-IT)..... | £60                            |
| Parts .....   | £Cost + 20% markup in BBX£ / £ |

### EXPLAIN-IT

|                                   |              |
|-----------------------------------|--------------|
| Per hour of remote training ..... | BBX£80 / £80 |
|-----------------------------------|--------------|

### BUILD-IT

|   |                    |
|---|--------------------|
| Desktop or Laptop.....  | £Cost + 20% markup |
| + Installation of Windows and setting up a user account ..... | BBX£70 / £70       |
| + Courier costs to ship to end user .....                     | £20-£30            |

### Data Management

#### Recover-IT

|                                  |              |
|----------------------------------|--------------|
| Hard drive recovery attempt..... | BBX£80 / £80 |
|----------------------------------|--------------|

#### Retire-IT (per hard disk/unit)

|   |              |
|---|--------------|
| Decommissioning Wipe and Recycling..... | BBX£80 / £80 |
|---|--------------|

### Organise-IT

|  |              |
|--|--------------|
| Data or file organisation, streamlining and conversion (per hour)..... | BBX£80 / £80 |
|--|--------------|